



BOARD OF COMMISSIONERS

1 S. Main St., 9th Floor
Mount Clemens, Michigan 48043
586-469-5125 FAX 586-469-5993
macombcountymi.gov/boardofcommissioners

SENIOR SERVICES COMMITTEE

THURSDAY, FEBRUARY 5, 2009

AGENDA

1. Call to Order
2. Pledge of Allegiance
3. Adoption of Agenda
4. Approval of Minutes of the Senior Citizens Committee Dated October 3 and December 5, 2008 (previously distributed)
5. Public Participation
6. Report from Area Agency on Aging 1-B (mailed)
7. Presentation on Introduction to Senior Services (mailed)
8. Concur with Director to Apply for SMART Specialized Services Grant for FY 2010 (mailed)
9. Senior Services Department Director's Report (mailed)
10. New Business
11. Public Participation
12. Adjournment

MEMBERS: Rocca-Chair, Mocerl-Vice Chair, Brown, Rengert, Vosburg, Brdak, Camphous-Peterson, Torrice, Kepler and Gieleghem (ex-officio)

MACOMB COUNTY BOARD OF COMMISSIONERS

Andrey Duzyj - District 1
Marvin E. Sarger - District 2
Phillip A. DiMaria - District 3
Toni Mocerl - District 4
Susan L. Doherty - District 5

Sue Rocca - District 7
David Flynn - District 8
Robert Mijac - District 9
Ken Lampar - District 10
Ed Szczepanski - District 11

James L. Carabelli - District 12
Don Brown - District 13
Brian Brdak - District 14
Keith Rengert - District 15
Carey Torrice - District 16

Paul Gieleghem
District 19
Chairman

Ed Bruley - District 17
Dana Camphous-Peterson - District 18
Irene M. Kepler - District 21
Frank Accavitti Jr. - District 22

Kathy Tocco
District 20
Vice Chair

Joan Flynn
District 6
Sergeant-At-Arms

William A. Crouchman - District 23
Michael A. Boyle - District 24
Kathy D. Vosburg - District 25
Jeffery S. Sprys - District 26

6.

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION receive and file report from AAA1-B representative.

INTRODUCED BY: Commissioner Sue Rocca, Chair, Senior Services Committee.

PRESENTED BY: Representative of AAA 1-B

COMMITTEE/MEETING DATE

Senior Services 2-5-09

RECYCLABLE PAPER

7.

RESOLUTION NO. _____

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION: receive and file PowerPoint presentation (Introduction to Senior Services).

INTRODUCED BY: Commissioner Sue Rocca, Chair, Senior Services Committee.

PRESENTED BY: Angela Willis, Director

COMMITTEE/MEETING DATE

Senior Services 2-5-09

RECYCLABLE PAPER

RESOLUTION NO. _____

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION to concur with Director to apply for extension of SMART Specialized \
Services Grant for Fiscal Year 2010.

HISTORY:

Since 2002, the Adult Day Service (north and south centers) have received grant monies from the Suburban Mobility Authority for Regional Transportation (SMART). The SMART grant monies provide transportation to recreational activities for Adult Day Service clients at the north and south sites.

The current FY2010 grant requests \$6,578 for operating expenses for recreational activities. This identical transportation grant was submitted and awarded to Senior Services Adult Day Service for FY2009.

INTRODUCED BY: Commissioner Sue Rocca, Chair, Senior Services Committee.

PRESENTED BY: Angela Willis, Director

COMMITTEE/MEETING DATE

Senior Services 2-5-09

Michigan Department
of Transportation
3002 (9-06)

FY 2010 SPECIALIZED SERVICES GRANT APPLICATION

APPLICANT NAME Macomb County Senior Services Adult Day Service	CONTACT PERSON Angela Willis, Director
ADDRESS 21885 Dunham Road, Suite 6	CITY STATE ZIP CODE Clinton Township MI 48036
PHONE NO. 586-469-6304	FAX NO. 586-469-5578
E-MAIL ADDRESS Angela.Willis@macombcountymtmi.gov	COUNTY(IES) COVERED BY THIS APPLICATION Macomb

SUB-APPLICANTS COVERED BY THIS APPLICATION. (List below)

ORGANIZATION	CONTACT PERSON	PHONE NO.

I CERTIFY THAT THE INFORMATION CONTAINED IN THIS APPLICATION IS TRUE AND COMPLETE TO THE BEST OF MY KNOWLEDGE, AND HAS BEEN REVIEWED BY THE MEMBERS OF THE COORDINATION COMMITTEE.

PRINTED/TYPED NAME OF TRANSPORTATION COORDINATOR	TITLE
SIGNATURE OF TRANSPORTATION COORDINATOR	DATE

Michigan Department
of Transportation
6990 17168

SERVICE DESCRIPTION

INSTRUCTIONS: Form is to be completed by applicant

If you have multiple sub-applicants listed in the project authorization, please provide forms for each sub-applicant

APPLICANT/SUB-APPLICANT

Macomb County Dept. of Senior Citizen Services Adult Day Service Program (MC-ADSP)

NOTE: Available funding for the area will be the same as FY 2009. Funds may be redistributed among subrecipients by agreement of the Coordination Committee

A. PROVIDE THE FOLLOWING INFORMATION FOR YOUR PROPOSED FY 2010 SERVICE

REGULAR SERVICE/PAID DRIVER

DESCRIPTION OF SERVICE BY SUB-APPLICANT (service area, schedule, type of service)

MC-ADSP purchases transportation services for Adult Day Service clients in Macomb County. MC-ADSP uses funding for frail and cognitively impair Adult Day Service clients. Days of Service include weekdays (Tuesday - Friday).

NOTE: CONTINUATION FUNDS REQUESTED BY SUB-APPLICANT AND METHOD OF REIMBURSEMENT PER MILE OR PER PASSENGER

Source List Volunteer Driver: 6878

Per Mile

Estimated annual miles or hours: 3,467 Miles Estimated annual passengers: 250

VOLUNTEER DRIVER SERVICE

DESCRIPTION OF SERVICE BY SUB-APPLICANT (service area, schedule, type of service)

NOTE: CONTINUATION FUNDS REQUESTED BY SUB-APPLICANT

B. DESCRIBE TRAINING EFFORTS BY SUB-APPLICANT

MOCT 3360 / 11 08:

Page 2 of 2

BOARDING EQUIPMENT ASSISTANCE

SENSITIVITY

OTHER

Michigan Department
of Transportation
2000 (1/08)

FY 2010 SECTION 5310/SPECIALIZED SERVICES BUDGET DATA FORM

APPLICANT AGENCY _____

EXPENSE SCHEDULE

FY2010

Labor and Fringe Benefits		
Services, Materials and Supplies (gas, oil, work performed by another agency)		
Casualty and Liability Insurance		
Purchased Transportation Service: Within Service Area	\$	6,576
Leases and Rentals		
Depreciation and Amortization		
All Other		
Total Operation Expenses	\$	6,576

REVENUE SCHEDULE

Passenger Fares (paid by rider)		\$ 750
Special Fares (paid by another organization)		
Local (list) _____		
State (list) SMART	\$	5,328
Federal (list) _____		
Other (list) _____		
Total Revenues	\$	6,576

Michigan Department
of Transportation
3081111081

COORDINATION PLAN FOR SPECIALIZED SERVICES

INSTRUCTIONS: Submit only one coordination plan update per county or multi-county region

APPLICANT

SUBURBAN MOBILITY AUTHORITY FOR REGIONAL TRANSPORTATION

A. DOES YOUR COORDINATION COMMITTEE MEET AT LEAST QUARTERLY?

Yes

No

If no, describe reasons for not meeting and efforts to establish quarterly meetings

B. PLEASE LOOK AT THE FOLLOWING ACTIVITIES AND PROVIDE A BRIEF NARRATIVE OF THE ACTIVITIES OR MAJOR ACCOMPLISHMENTS THAT YOU ACHIEVED DURING FY 2008. Activities: communication events; obtaining customer input; designated leadership roles; coordination of client rides; develop specific goals and objectives; clearinghouse; central dispatch; joint driver training programs; shared maintenance; review performance; and review and adjust budgets

C. DESCRIBE PLANNED ACTIVITIES FOR FY 2010

D. Organizations must ensure that the level and quality of service will be provided without regard to race, color or national origin and that there is not a disparate impact on groups protected by Title VI of the Civil Rights Act of 1964. This is especially important if the same service has been provided for several years and demographic changes may have occurred in your community or if service changes have been made. Please describe your efforts to comply with this requirement.

Michigan Department
of Transportation
3081110477

COORDINATION PLAN FOR SPECIALIZED SERVICES AND 5310 APPLICANTS

INSTRUCTIONS: Submit only one coordination plan update per county or multi-county region.

APPLICANT

Suburban Mobility Authority for Regional Transportation

A. DOES YOUR COORDINATION COMMITTEE MEET AT LEAST QUARTERLY?
if no, describe reasons for not meeting and efforts to establish quarterly meetings

YES NO

B. PLEASE LOOK AT THE FOLLOWING ACTIVITIES AND PROVIDE A BRIEF NARRATIVE OF THE ACTIVITIES OR MAJOR ACCOMPLISHMENTS THAT YOU ACHIEVED DURING FY2007. Activities: communication events; obtaining customer input; designated leadership roles; coordination of chem rides; develop specific goals and objectives; clearinghouse; central dispatch; joint driver training programs; shared maintenance; review performance; and review and adjust budgets.

- Obtaining Customer Input:
 - Many of the recipients of Specialized Services funds are communities that require approval of their City Council or Township Board in order to execute any contract. The approval of Specialized Services contracts are placed on local communities' public agendas where local residents are able to consider and discuss.
 - Quarterly Coordination Committee meetings are held within each county to facilitate discussion between providers regarding passengers who must travel across municipal and county boundaries.
 - Quarterly SMART Advisory Council (SAC) Committee meetings are held by SMART
 - Passenger meetings are held in various communities to obtain rider input whenever significant changes in service are planned.
 - SMART Staff and Specialized Services provider staff regularly participate in meetings with groups from such organizations as the Macomb Homeless Coalition, Disabilities Network (formerly the Center for Independent Living), Department of Career Development, Michigan Rehabilitation Services, ARC, and Intermediate School Districts.
 - SMART's Ombudspersons and marketing department staff regularly attend senior expos and elected officials' outreach events.
- Designated Leadership Roles:
 - Each county has Coordination Committee members that elect a chairperson.
 - SMART's Community Ombudspersons act as liaisons with the providers to help facilitate communication within the committees, between providers, and with SMART
- Coordination of Chem Rides:
 - SMART sub-recipient providers
 - SMART's *vehicle procurement program, the Community Partnership Program (CPP)* continues to be popular and successful with local communities, residents and riders. Local communities and Specialized Services Providers obtain SMART vehicles with revenue from the FTA and local transportation millages. Nearly 250 vehicles have been procured on behalf of local providers, increasing the availability of quality wheelchair accessible vehicles for riders throughout the region. SMART staff works with local communities to ensure timely replacement of eligible vehicles. The uniformity of Int-equipped vehicles ensures accessibility for riders throughout the region.
 - Communities in Oakland County along the M-59 corridor, Waterford, White Lake, Commerce, Millford Twp. and Vil., and Highland formed together to create the West Oakland Transportation Advisory Committee (WOTAC). The purpose of the committee is to analyze existing transportation services and resources. An in-depth assessment of the unmet transportation needs will be addressed in a "Transportation Feasibility Study" currently being conducted by Plante Moran.
 - Ferndale collaborates with social service agencies to provide transportation services. MORC (Macomb Oakland Regional Center), School District, and the Hudson Center Wayne and Macomb boundaries are crossed to provide seamless transportation for medical, work and social needs.

- Troy Medigo Plus collaborates with the Troy Community Center to reach and provide transportation service to the city's Asian American community that's currently disadvantaged because of the language barrier. Troy Medigo is also engaged with Alliance Mobile Health, the local ambulance company, to provide training and other administrative functions.
 - The Richmond Lenox EMS Ambulance Authority continued to operate a shuttle service in Lenox, New Haven and Chesterfield designed to help riders access SMART's fixed route service.
 - Since the discontinuation of the non-profit transportation services by Macomb Essential Transportation Service (METS), SMART has continually worked with ARC of Macomb staff to coordinate rides for participants in the agency's sheltered workshop. Several communities continue to coordinate rides.
 - STAR Transportation and Shelby Township work directly with SMART to coordinate transportation services from North Macomb to ARC of Macomb in Clinton Township.
 - Harrison Township in southern Macomb also worked with SMART to transport riders to ARC.
 - SMART and Mount Clemens continue to coordinate efforts to transport seniors beyond local city limits by providing trips and transfers to SMART fixed route bus stops.
 - SMART, PAATS, and the City of St. Clair Shores continue to coordinate rides for disabled riders to the Borg Center, and Macomb Academy, both schools for students with cognitive and/or emotional disabilities.
 - SMART's *Grimesbeck Neighborhood Service* serves residents, schools, and businesses along the highway located between 8 Mile Road and Hall Road (20 Mile Road). This service operates in portions of three *Specialized Services* communities, Warren, Clinton Township, and Mount Clemens as well as in portions of the cities of Roseville, Eastpointe, and Fraser.
 - SMART continues to coordinate services with agencies from outside the region. For travel between Oakland and Genesee counties, SMART operates feeder shuttles to fixed routes that meet Flint MTA buses at the Great Lakes Crossing Mall (in Auburn Hills).
 - All Specialized Services providers in western Wayne coordinate with SMART to transport seniors to SMART fixed route bus stops.
 - PAATS continues to work with the Harper Woods School System to transport mentally and physically challenged students to after school activities.
 - Catholic Services of Macomb (CSM) coordinates travel for participants in their Retired & Senior Volunteer Program (RSVP) and the Senior Companion Program, as well as Macomb-based volunteers of the Foster Grandparent Program operated by Catholic Social Services of Wayne County.
 - Macomb County Community Services Agency (MCCSA) provides transportation services for several County programs including the County's Health Department, the Headstart Program, Meals-on-Wheels as well as transporting Work First/MichiganWorks! Participants. Curb to curb service to essential medical appointments is provided to eligible low income Macomb County residents who do not have access to fixed route or connector services. Riders are referred to fixed route and connector services where appropriate.
- Develop Specific Goals and Objectives:
 - See planned activities for FY 2009.
 - Clearinghouse
 - SMART performs this service for all providers in the region.
 - Central Dispatch:
 - SMART is in the process of updating its Scheduling software package and will be offering this program to all of its Specialized Services and Community Partnership Program Providers.

- **Joint Driver Training Programs:**
 - SMART offers driver training for CPP drivers
 - SMART, the Macomb Coordination Committee, and the County Paratransit Committee work together to help assist in recruiting, training, testing, and licensing of *Specialized Services* drivers. The Macomb County Community Services Agency (MCCSA) employs a transportation coordinator specifically to assist in the training and licensing of new CDL drivers
- **Shared Maintenance:**
 - A preventive maintenance plan has been implemented by SMART to assist CPP providers. SMART provides free maintenance to Community Partnership Program partners when performed by SMART mechanics (labor only) in SMART facilities on SMART-titled vehicles. Many of the local partners have taken advantage of this service enabling them to save on their maintenance costs. The program ensures protection of federal assets and allows local providers to offset increases in other operating expenses.
 - A *Manager of Maintenance for Training and Community-Based Transit* is available to assist communities in properly maintaining their transportation vehicles.
 - Bus washing services are offered to local transportation providers.
- **Review Performance:**
 - An annual review of earned and unearned funding is done in order to assess the appropriate maximum funding rates.
- **Review and Adjust Budgets:**
 - Coordination Committees assess annual budgets and, by a consensus decision, request a reallocation of monies between providers when and where appropriate.

C DESCRIBE PLANNED ACTIVITIES FOR FY2009

SEMCOG (Southeast Michigan Council of Governments), the region's Metropolitan Planning Organization (MPO), in conjunction with SMART, is in the process of completing its *Coordinated Public Transit-Human Services Transportation Plan*. This plan will more fully detail the ongoing efforts to identify all stakeholders and the good faith efforts to obtain participation from the various demographic groups who rely on, and support, specialized transportation services. An overall assessment of existing services and the specific needs of riders will be included in this plan.

SMART has recently conducted a needs assessment survey of riders and transit-dependent advocates and service agencies. The data obtained from this survey will be included as part of SEMCOG's plan and shared with the transportation partners operating throughout the region. In summary, the two most important accessibility strategies identified by the survey respondents were:

- 1) Assisting passengers door to door, and
- 2) Providing additional service during weekends

The two most important coordination strategies identified by the survey respondents were:

- 1) Coordinating scheduling and vehicle operation, and
- 2) Coordinating customer information services.

Fifty-Seven percent (57%) of the survey respondents indicated that the municipal level was the most meaningful level at which to determine needs. The grass-roots nature of SMART's Community Partnership Program (CPP) has always provided for rider input at the local governmental level. And, some of the Specialized Services providers do operate door to door services; however, many do not. The need for to curb to curb services as evidenced by the survey respondents will be shared with all providers, especially those who do not currently provide such services. Unfortunately, the requests for weekend and later evening services remain largely a matter of budgetary constraint.

The CPP was developed under the premises that locally controlled and operated transportation services, directly accountable to local elected officials (and SMART), would best be able to quickly respond to rider needs and concerns. Many of the CPPs are also recipients of Specialized Services funds and/or 5310 vehicles and as locally controlled entities, rider needs are continually being assessed by a wide range of participating communities throughout the region. The passenger input process for these individual CPP programs will be documented and explained in SEMCOG's new plan.

Ensuring compliance and quality service remains a primary objective of SMART. SMART's fixed route service is continually assessed from a system wide perspective. Changes are periodically implemented, and the ongoing adjustment of ADA services to meet federal requirements requires coordination between SMART's fixed route and Connector services.

SMART is also preparing to do an on-board survey of passengers on all its services. And, SMART is working on better information services for all riders as evidenced by the creation of a new department focused exclusively on external communications.

RECYCLABLE PAPER

RESOLUTION NO. _____

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION: receive and file Senior Services Department Director's Report.

INTRODUCED BY: Commissioner Sue Rocca, Chair, Senior Services Committee.

PRESENTED BY: Angela Willis, Director

COMMITTEE/MEETING DATE

Senior Services 2-5-09

MACOMB COUNTY DEPARTMENT OF SENIOR SERVICES

DIRECTOR'S REPORT

February 5, 2009

Department Status:

Counseling Program:

- a. Retirement of 1 FT Counselor
- b. Requested increased hours for 1 PT Counselor
- c. Requested immediate posting 1 FT Counselor

2009 Department Goals:

- Develop a "tool kit" of information to assist citizens and trained volunteers to identify services available to help the senior and family.
- Senior Housing Coordinators to be educated on Medicare D enrollment and Medicaid assistance.
- Coordinate with multiple agencies to place trained volunteers to work in VerKuilén Building atrium for consumer assistance.
- Provide Foster Care and adoption information for GRG families based on new Michigan legislation
- Enhance food assistance programs for seniors (Project Fresh, commodities distribution, Focus Hope).
- Increase prevention of senior suicide through counseling and community education
- Develop program for police officers on how to deal with blended families in the community
- Educate seniors on the issues they face when moving back in with family.
- Continue to provide no-cost caregiver information and education through civic organizations and senior centers
- Coordinate with AAA 1-B to promote PATH (Personal Approach to Health) in Macomb County senior centers
- Expand website to allow for Q & A
- Increase department involvement in the disability network.

SAVE THE DATES

- February - Senior Tax Assistance begins
(Tax Schedules attached)
- March 5th - Great Start Macomb Dinner
Presented by Superintendent Bill Millett, President of Scope View Strategic Advantage
5:30pm – 8pm (Invitation only) @ MISD
See Angela Willis if interested in attending
- March 6th - Month of the Young Child Breakfast
8:15am – 11am @ MISD
Featured Speaker: Bill Millett
- April - Community Day
Eastpointe Senior Center
Sponsored by Commissioner DiMaria
- April - Shred It and RX Disposal Day
9am – 10am @ VerKuilen Building parking lot
- April 20th - Senior Law Enforcement Academy begins
9:30am – 12pm @ Sheriff's Department
April 20, 27; May 4, 11 and 18
- April 30th - Crime Victim Seminar
8:30am – 2pm @ MISD
Featured Speaker: Dr. Daniel Spitz
Seating limited to 400
- May - Distribution of Project Fresh coupons
Coupons must be used by October 31, 2009
- June - 1st Macomb County Senior Fun Festival
Gibraltar Trade Center
- June 24 - Older Michiganian's Day
Collaboration with AAA 1-B to bring seniors to Lansing

MACOMB TAX ASSISTANCE LOCATIONS

2009

If possible, individuals should bring ID, social security cards, and a copy of last years' tax forms. Also bring income statements from all sources including W2s, social security, pensions, interest, dividends, alimony and wages, property taxes paid, rent paid, medical insurance premium payments, and heating costs.

Village of East Harbor 33875 Kiely Drive 600 feet south on Callens at 23 Mile Road CHESTERFIELD Walk-in appointments only Wednesdays 9 to 3 (e-file) on tax days	St. Clair Shores Public Library 22500 E. 11 Mile Rd. ST. CLAIR SHORES Mondays, 9:30 to 11:30 (e-file) NO Appt.
Eastpointe Senior Center 16600 Stephens Dr. EASTPOINTE 586-445-5084 Tuesdays 9 to 1 (e-file) Appt. Only	St. Clair Shores Senior Center 20000 Stephens ST. CLAIR SHORES 586-498-2339 Wednesdays 9 to 12:30 (e-file) Appt. Only
MCCSA Action Center 18 Market St. Mt. Clemens 586-469-6964 (e-file) Appt. Needed	Trinity Lutheran Church 45180 Van Dyke NE at Hall Rd UTICA Saturdays 9 to 12:00 (e-file) NO Appt.
Madison Heights Senior Center 29448 John R. Rd. MADISON HEIGHTS 248-545-3464 Tuesdays 9 to 1 (e-file) Appt. Only	Christ Lutheran Church 32300 Schoenherr bet. Masonic/14 WARREN Fridays 9:30 to 12 (NO e-file) NO Appt.
Mt Clemens Public Library 150 Cass Ave. MOUNT CLEMENS Walk-in appointments only Tues & Thurs 9 to 2 -- (e-file) on tax days	MCCSA Warren Action Center 22856 Ryan Road WARREN 586-759-9150 (e-file) Appt. needed
New Haven Action Center 58144 Graftiot NEW HAVEN MI 586-749-5146 (e-file) Appt. Only	Warren Conference Center 1 City Square WARREN 586-574-4552 Mondays Wednesdays 9 to 12 (e-file) NO Appt.
Romeo Senior Center 361 Morton St. ROMEIO 586-752-9601 Wednesdays 9 to 11:30 (NO e-file) Appt. Needed	Samaritan House 58944 Van Dyke Ave WASHINGTON 586-677-7590 Thursdays 2 to 6 & Saturdays 10 to 2 (e-file) Appt. Only
Roseville Senior Center 18961 Common Road ROSEVILLE 586-445-5423 Saturdays 9 to 6 (e-file) Appt. Only	Washington Senior Center 57880 Van Dyke Ave WASHINGTON 586-786-0131 Thursdays 8:30 to 11 (NO e-file) Appt. Only

Federal:	Tax Information	State:
1-800-829-1040	General Assistance	1-800-487-7000
1-800-829-3676	Tax Forms	1-800-357-6263
1-800-829-4477	Refunds	1-800-827-4000

A Homebound Program for seniors and those physically unable to visit a tax site is available via mail by contacting the Accounting Aid Society at 313-647-9620 and asking for a Homebound Packet.

IRS forms and pubs are at <http://www.irs.gov/formspubs/index.html> - Michigan's are at <http://www.michigan.gov>

The Tax Assistance Program (AARP) will be at the sites indicated above. It is sponsored by the Accounting Aid Society (313-647-9620). They assist individuals and families with income under \$20,000 for a single filer and \$42,000 for a family

The other sites will host AARP Tax-Aide volunteers. Their service is available to people of all ages with middle and low-income, with special attention to those ages 60 and older. More info is at <http://www.aarp.org/taxaide>

For info about the Earned Income Tax Credit (EITC) go to <http://www.michiganaic.org>

Seniors in Macomb County who need assistance with the Homestead & Home-heating tax credits can call Macomb County Senior Citizen Services at 586-469-6313 for an appointment.