



BOARD OF COMMISSIONERS

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Mount Clemens, Michigan 48043
586-469-5125 FAX 586-469-5993
macombcountymi.gov/boardofcommissioners

PUBLIC SERVICES COMMITTEE

THURSDAY, FEBRUARY 5, 2009

AGENDA

1. Call to Order
2. Pledge of Allegiance
3. Adoption of Agenda
4. Approval of Minutes dated 9-17, 9-23 (special), 10-3, 11-14 and 12-5-08 (Community Services Committee) (previously distributed)
5. Public Participation
6. 2009 Budget Summary for Veterans Services Department (mailed)
7. Update on Implementation of Veterans Millage
8. Progress Report from Community Services Agency Director (mailed)
9. New Business
10. Public Participation
11. Adjournment

MEMBERS: Torrice-Chair, Tocco-Vice-Chair, Brdak, Bruley, Accavitti, Boyle, Carabelli, Kepler, Lampar and Gieleghem (ex-officio)

MACOMB COUNTY BOARD OF COMMISSIONERS

Andrey Duzyj - District 1
Marvin E. Sauger - District 2
Phillip A. DiMaria - District 3
Toni Mocerri - District 4
Susan L. Doherty - District 5

Sue Rocca - District 7
David Flynn - District 8
Robert Mijac - District 9
Ken Lampar - District 10
Ed Szezepanski - District 11

James L. Carabelli - District 12
Don Brown - District 13
Brian Brdak - District 14
Keith Rengert - District 15
Carey Torrice - District 16

Paul Gieleghem
District 19
Chairman

Kathy Tocco
District 20
Vice Chair

Ed Bruley - District 17
Dana Camphous-Peterson - District 18
Irene M. Kepler - District 21
Frank Accavitti Jr. - District 22

Joan Flynn
District 6
Sergeant-At-Arms

William A. Crouchman - District 23
Michael A. Boyle - District 24
Kathy D. Vosburg - District 25
Jeffery S. Sprys - District 26

RESOLUTION NO. _____

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION TO approve the 2009 budget summary submitted by the Director of the Veterans Services Department and forward to the Budget Committee

INTRODUCED BY: Carey Torrice, Chair, Public Services Committee

COMMITTEE/MEETING DATE

Public Services 2-5-09

MACOMB COUNTY, MICHIGAN

2009 BUDGET SUMMARY

FUND 295 - VETERAN'S SERVICES FUND
 ORG 68110 - VETERANS AFFAIRS

ACCOUNT NAME	FUND 101 2007 ACTUAL	2008 CURRENT BUDGET	ACTUAL YTD 09/30/08	2009 BUDGET RECOMMEND
TOTAL PERSONNEL EXPENSES	342,856	276,465	182,720	533,444
PER DIEMS	1,890	2,500	2,058	4,000
OFFICE SUPPLIES	2,156	2,900	2,473	3,600
BOOKS & PUBLICATIONS	0	100	0	200
POSTAGE & DELIVERY	1,979	2,200	1,343	2,200
MEMBERSHIP DUES	210	200	55	400
BURIAL EXPENSES	220,052	198,000	92,595	165,000
LOCAL TRAVEL	412	1,400	782	2,800
PRINTING & REPRODUCTION	514	450	224	650
ADVERTISING	0	600	0	1,200
CELL PHONES/AIRCARDS	0	0	0	788
EQUIPMENT REPAIR & MAINT	1,037	755	704	755
APPROPRIATIONS-NON CLASSIFIED	0	0	0	319,245
APPROPRIATIONS	1,855	20,500	10,580	0
SPECIAL NEEDS	0	0	0	20,500
TOTAL OPERATING EXPENSES	230,105	229,605	110,814	521,338
INSURANCE	2,501	3,301	2,476	3,207
TELEPHONE	5,016	5,003	3,752	4,204
EQUIPMENT RENTAL	998	998	748	998
MIS-COMPUTER MAINTENANCE	781	642	481	586
MIS-DATA CENTER SERVICES	9,792	9,876	7,369	10,518
COST ALLOCATION	0	0	0	210,000
TOTAL INTERNAL SVCS COSTS	19,088	19,820	14,827	229,513
CAPITAL EQUIPMENT-COMPUTERS	0	0	0	6,000
NON CAPITAL-FLAG CASES	7,108	7,200	7,073	7,200
TOTAL CAPITAL OUTLAY	7,108	7,200	7,073	13,200
TOTAL ORGANIZATION	599,157	533,090	315,434	1,297,495

RECYCLABLE PAPER

RESOLUTION NO. _____

FULL BOARD MEETING DATE 2/26/2009

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION TO: Receive and file a report from the Macomb County Community

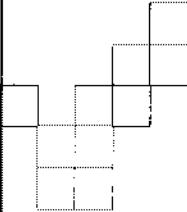
Services Agency Director.

INTRODUCED BY: Commissioner Carey Torrice, Chair Public Services Committee



Progress report on the Department-(Power Point presentation slides attached).

COMMITTEE/MEETING DATE

Public Services Committee 2/5/2009




**Macomb County
Community Services Agency**






Macomb County Community Services Agency is...

- A Community Action Agency established in 1964 to fight poverty
- One of 30 Community Action Agencies in Michigan and approximately 1,000 in the United States





President Johnson signs the Economic Opportunity Act passed by the United States Congress in 1964, creating Community Action Agencies.



Vision – Mission – Values

- **Vision**
 - Macomb County Community Services Agency will be recognized nationally as the premier Community Action Agency acting as an instrument of change by improving the lives of those we serve.
- **Mission**
 - Macomb County Community Services Agency provides a network of comprehensive educational, economic and social services to Macomb County residents in need. In pursuit of this mission, our team of dedicated, compassionate staff and volunteers will continue to diminish the causes and effects of poverty.
- **Macomb County Community Services Agency Values:**
 - Integrity
 - Commitment to excellence
 - Accountability
 - Passion in the belief of what we do
 - Showing courtesy and respect

Strategic Plan

- In 2003, MCCSA developed and implemented a comprehensive Strategic Plan.
- Each goal has been revisited since the initial implementation.
 - Goal 1: Simplify and Enhance the Customer Experience
 - Goal 2: Ensure Customer Satisfaction
 - Goal 3: Provide More Awareness of Programs and Agency Services
 - Goal 4: Enhance the Professional Growth and Development of the MCCSA Staff
 - Goal 5: Identify and Utilize Effective Communication Strategies Including Technology to Enhance Customer Service
 - Goal 6: Broaden Funding Streams to Develop, Enhance and Sustain Programs and Services

Customer Satisfaction

- Data collected agency-wide to determine satisfaction with programs
 - 10 question survey
 - Responses graded on a 1 - 5 scale
 - Written comments accepted
- Overall increase in customer satisfaction survey results between 2006 and 2008
 - Staff is addressing concerns raised by survey



Level of Need in Macomb County

- Over 69,000 residents live at or below 100% of the poverty level
- 181,845 residents live at 200% of the poverty level
- Almost 20,898 Macomb County children live in poverty
- On any given day there are 1,142 homeless including about 200 children
 - Last year the Macomb Intermediate School District reported that 514 school age children were homeless
- 1 in 39 Macomb County homes are either in foreclosure or anticipated to be in foreclosure



Poverty Level Guidelines (2008)

Size of Family Unit	Yearly Income		
	100% of poverty	150% of poverty	200% of poverty
1	\$ 10,400	\$ 15,600	\$ 20,800
2	\$ 14,000	\$ 21,000	\$ 28,000
3	\$ 17,600	\$ 26,400	\$ 35,200
4	\$ 21,200	\$ 31,800	\$ 42,400
5	\$ 24,800	\$ 37,200	\$ 49,600
6	\$ 28,400	\$ 42,600	\$ 56,800
7	\$ 32,000	\$ 48,000	\$ 64,000
8	\$ 35,600	\$ 53,400	\$ 71,200
For each additional person, add	\$ 3,600	\$ 5,400	\$ 7,200

100% of poverty guidelines are determined by the U.S. Department of Health and Human Services.



MCCSA Programs

Head Start

- Free preschool program for eligible low income families
- Provides a developmentally appropriate education for 3 and 4 year old children
- Provides two program choices:
 - Traditional
 - Full Day / Full Week for parents who work and/or attend school full time
- Capacity of 842 children at any one time



Head Start

- Served 939 children over the 2007-08 fiscal year
- Addresses educational, health/dental, mental health and disabilities concerns
- Involves parents
 - 95% of parents were involved in family partnership and goal setting
 - 35% attended parent events
 - 20% volunteered in the classroom
 - 18% were involved in the Parents Policy Council



Senior Nutrition Program

- Provides two programs assisting seniors in meeting their nutritional needs
 - Meals on Wheels
 - Hot lunchtime meals delivered to the door of homebound senior citizens
 - Dining Senior Style
 - Hot lunchtime meals provided at 22 locations as well as social opportunities for senior citizens
- Meals meet one-third of current recommended dietary allowances
- \$3 cost share per meal suggested



Meals on Wheels

- 2,605 people received meals daily last year
 - 407,202 meals were delivered
- 90% of delivery routes are operated by community volunteers
 - 1,100 volunteers donated 20,195 hours in the past year
- 54% of the senior citizens receiving meals have an income at or below 200% of poverty



Dining Senior Style

- 4,631 senior citizens dined at a Dining Senior Style location with their peers in the past year
 - 112,412 meals were served
- Seasonal activities, holiday parties and activities enrich the dining experience



Community Action Centers

- Provide emergency assistance with rent/mortgage and utilities, energy programs, information and referrals and tax preparation for eligible Macomb County residents
- Intake points for other services including supplemental food programs, Senior Chore Program, and Weatherization
- Three locations
 - North Action Center - New Haven
 - Central Action Center - Mount Clemens
 - South Action Center - Warren



Community Action Centers

- 3,956 households received emergency assistance in 07-08, an increase of 715 from the previous year
 - Primarily rent/mortgage and utility assistance
- 1,102 individuals received income tax preparation assistance
 - Staff completed 1,500 forms
 - \$1,358,576 returned in tax refunds and credits



Macomb Food Program

- Provides emergency food to those in need
- A network of 54 pantries distributes food
- Referrals for food are coordinated through United Way's 2-1-1 help line
- Warehouse is located in the County facility on Vic Wertz Drive in Clinton Township



Macomb Food Program

- 1,047,629 pounds of food was distributed last year
 - 28% increase from the previous year
- 35,008 households requested emergency food
 - 20% increase from the previous year
- 51,920 volunteer hours were donated to the program



MCCSA



Home Preservation/Energy (Weatherization)

- Eligible households are provided with measures to reduce home energy use
 - An energy audit of the home is completed to determine measures to improve efficiency
 - Services may include
 - Furnace and water heater repair/replacement
 - Refrigerator replacement
 - Testing of all combustion appliances
 - Attic, ceiling, and sidewall insulation
 - Caulking
 - Window repair
 - Air sealing



MCCSA

Home Preservation/Energy (Weatherization)

- 187 homes were weatherized last year
- Weatherization improvements save the average household 30% or more in energy use and expense
- Over 1,000 seniors, children and families received energy education and energy saving materials through one-on-one sessions and community presentations

MCCSA



Transportation

- Bridges transportation gaps facing vulnerable populations
- Routes include
 - Head Start centers
 - Home delivered meals and bulk food delivery
 - Essential medical appointments
 - Michigan Works! Service Centers



Transportation

- 13,330 one way trips provided last year to senior citizens, children, disabled and low income people
- 235,569 miles driven last year
- Established collaborations with local school districts for Head Start buses
 - Reduce mileage and wear using local lots
 - Reduced costs for maintenance and repair provided by districts

MCCSA



Chore & Home Injury Control

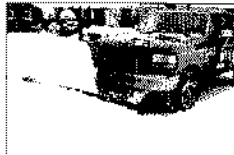
- Provides services allowing senior citizens to remain independent and in their homes
 - Grass cutting, snow removal, other minor home repair/maintenance
- Installs home safety devices to prevent injuries
- A limited number of modular handicap ramps are provided

MCCSA



Chore & Home Injury Control

- 422 senior citizens received chore services last year
- 104 senior citizens had 269 home safety devices installed
- 9 modular ramps are currently in use at homes



MCCSA



Individual Development Account Program & American Dream Downpayment Initiative

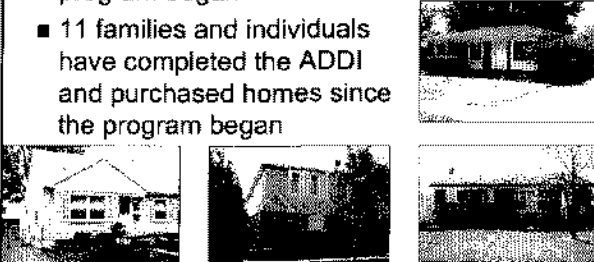
- Down payment assistance for eligible first time homebuyers
- Participants must complete homeownership and financial education classes
- Participant savings are matched
- Combined funds are used for down payment and closing costs on a home

MCCSA




Individual Development Account Program & American Dream Downpayment Initiative

- 12 families have completed the IDA program and purchased homes since the program began
- 11 families and individuals have completed the ADDI and purchased homes since the program began




MCCSA



Continuum of Care

- The mechanism used to move homeless from the streets to permanent, safe housing
- Secures funding for agencies providing direct service to the homeless
- Works with these agencies to address homelessness issues


MCCSA



Continuum of Care

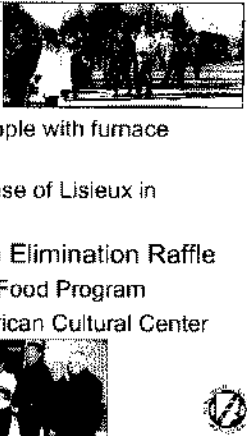
- Secured \$1,060,714 in grant funds to assist the homeless last year
- Macomb County homeless agencies provided service to over 3,000 homeless individuals in the past year
- Over 150 households were placed into permanent housing with Housing Choice Voucher subsidies (formerly Section 8) last year

MCCSA




Upcoming Events

- Walk for Warmth
 - Raises funds to help people with furnace replacement and utilities
 - February 21 at St. Therese of Lisieux in Shelby Township
- Macomb Food Program Elimination Raffle
 - Fundraiser for Macomb Food Program
 - March 11 at Italian American Cultural Center



MCCSA



Upcoming Events

- March for Meals

- A nationwide effort to raise awareness about senior hunger, recruit volunteers, and raise funds for Meals on Wheels

- March is Reading Month

- Guests are invited to visit and read to a classroom of children enrolled in the Head Start program

