



BOARD OF COMMISSIONERS

1 S. Main St., 9th Floor
Mount Clemens, Michigan 48043
586-469-5125 FAX 586-469-5993
macombcountymi.gov/boardofcommissioners

SENIOR SERVICES COMMITTEE

THURSDAY, DECEMBER 9, 2010

AGENDA

1. Call to Order
2. Pledge of Allegiance
3. Adoption of Agenda
4. Approval of Minutes dated October 15, 2010 (previously distributed)
5. Public Participation (five minutes maximum per speaker, or longer at the discretion of the Chairperson related only to issues contained on the agenda)
6. Presentation of Resolution to Vince Ferrari (offered by Rengert and Bruley)
7. Report from Area Agency on Aging 1-B (mailed)
8. Accept Second Year Contract Addendum for Legal Assistance Program for Increased Funding from AAA 1-B (mailed)
9. Accept Collaborative Agreement Between Community Assessment Referral & Education and Senior Services (mailed)
10. Senior Services Department Director's Report (mailed)
11. New Business
12. Public Participation (five minutes maximum per speaker or longer at the discretion of the Chairperson)
13. Adjournment

MEMBERS: Rocca-Chair, Moceri-Vice Chair, Brown, Rengert, Vosburg, Brdak, Camphous-Peterson, Torrice, Kepler and Gielegem (ex-officio)

MACOMB COUNTY BOARD OF COMMISSIONERS

Andrey Duzj - District 1
Marvin E. Sauger - District 2
Phillip A. DiMaria - District 3
Toni Moceri - District 4
Susan L. Doherty - District 5

Sue Rocca - District 7
David Flynn - District 8
Robert Mijac - District 9
Ken Lampar - District 10
Ed Szczepanski - District 11

James L. Carabelli - District 12
Don Brown - District 13
Bnan Brdak - District 14
Keith Rengert - District 15
Carey Torrice - District 16

Paul Gielegem
District 19
Chairman

Kathy Tocco
District 20
Vice Chair

Joan Flynn
District 6
Sergeant-At-Arms

Ed Bruley - District 17
Dana Camphous-Peterson - District 18
Irene M. Kepler - District 21
Frank Accavitti Jr. - District 22

William A. Crouchman - District 23
Michael A. Boyle - District 24
Kathy D. Vosburg - District 25
Jeffery S. Sprys - District 26

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION receive and file report from Representative of AAA 1-B.

INTRODUCED BY: Commissioner Sue Rocca, Chair, Senior Services Committee.

PRESENTED BY: Representative of AAA 1-B

COMMITTEE/MEETING DATE

Seniors 12-9-10



Item # 7

**SENIOR MOBILITY
MANAGEMENT SERVICES**

Senior Services

12-9-10

Distributed

Mobility Options Counseling

This program assists older and disabled adults and family members in need of mobility information to help with personal decision making. Information includes safe driving and cessation, driver education and evaluation, and other mobility resources.

Alternative Transportation Resources

Alternatives to driving are available and include public transit, specialized services, ADA volunteer services and private companies.

Mobility Management Services

In partnership with Jewish Family Services, AAA 1-B has been awarded \$222,855 through JARC (Job Access Reverse Commute) and New Freedom funding for a three-year project. The overall goal of the project is to improve access to mobility services for older adults, adults with disabilities and their caregivers. A significant portion of the project focuses on mobility services for employment related issues including job searches, training and education, and commutes for adults with disabilities. The project will establish a network of employment service and transportation service providers which would improve information flow between service providers, unify assessment for customers, centralize outreach and marketing, provide better coordination of specialized paratransit services for populations with special needs, and identify the best resources for their job-related mobility needs. The project would also research and implement a centralized information and scheduling center so callers will only have to make one call to identify options and schedule a trip. The project is expected to begin in January, 2011.

The Area Agency on Aging 1-B Resource Specialists are trained in assisting with mobility issues. For more information, call 800-852-7795 or visit our website at www.aaa1b.com and click on the *Program + Services* dropdown tab.

For general information about resources, contact Roberta Habowski, Mobility Options Project Manager, at 248-262-9211 or rhabowski@aaa1b.com.

Program Goal

The Community Living Program is designed to:

- Offer assistance to persons 60 and older who want information on how to remain living independently in their home
- Complement and support both the personal and financial resources of the individual and their caregivers

For more information visit

www.aaa1b.com

click on Caregiver Resources

or call

(800) 852-7795



Those eligible for this program must meet the following criteria:

- Age 60 or older
- Caregiver of a person age 60 or older
- Require assistance with daily care needs
- Reside in Livingston, Macomb, Monroe, Oakland, St. Clair, or Washtenaw County



Advocacy • Action • Answers on Aging

29100 Northwestern Highway, Suite 400

Southfield, MI 48034

(800) 852-7795

www.aaa1b.com

This program is funded in whole or in part by the Federal Older Americans Act and the Michigan Office of Services to the Aging.

Item # 7

Community Living Program

Senior Services
12-9-10
Distributed

A program to help you remain living in your home or the community with the support you need.



Advocacy • Action • Answers on Aging

You are the Expert Of Your Life

This program is for older adults and/or their caregiver who are concerned about their ability to live independently in their homes. The program provides support in planning how to manage resources to meet personal goals and remain living at home or in the community.

Self-Directed Care

You have been making decisions about your life for years. You can continue to make decisions, direct your care, choose your care providers, and remain in control of your life and finances with the knowledge of available services and supports.



Independent Living Consultation

A caring professional provides independent living consultation, listens to you and helps you navigate through the resources available in your community. The consultant supports, encourages, and assists you in decision making but does not make decisions for you. An independent living consultant is available to meet with you and your family by phone or in your home, if needed to discuss options. There will be a cost for the in-home meeting.



Choice

There are many available options in planning for your future, for example:

- Budget counseling
- Exploring available insurance benefits

Examples of services for purchase are:

- Homemaking
- Personal care assistance
- Adult day services
- Respite care
- Emergency medical response system
- Home delivered meals
- Assistive Technology
- Safeguards for persons with memory loss

Caregivers

This service is also available to family members and others who are assisting an older adult with care needs.

Who are MMAP counselors?

MMAP counselors have been trained in health benefits counseling, including Medicare and Medicaid and other insurance products. MMAP counselors are not connected with any insurance company and they are not licensed to sell insurance.

How do I contact MMAP?

Call toll-free **1-800-803-7174**
You can speak with a MMAP counselor by telephone. You can schedule an appointment to meet in person. If you are homebound, a counselor will meet you where you live. You can visit www.mmapinc.org to find your local AAA agency.



Navigating
Medicare

MMAP, Inc.
Michigan Medicare/Medicaid Assistance Program

revised 3/20/09

**Medicare and
Medicaid provide
health care for older
adults and people
with disabilities.**

**If you have
questions,
MMAP can help.**



Navigating
Medicare

1-800-803-7174
www.mmapinc.org

MMAP is funded by a grant from the Michigan Office of Services to the Aging through funding received from the Centers for Medicare and Medicaid Services, the Medicare agency, and a grant from the Administration on Aging.



LOCAL HELP FOR PEOPLE WITH MEDICARE



Navigating
Medicare

Item #7
MMAP, Inc.
Michigan Medicare/Medicaid Assistance Program

Senior Services
12-9-10

Distributed

**MMAP
is a free
service that
can help you
make health
benefit
decisions**

**Call toll-free
1-800-803-7174
or visit
www.mmapinc.org**

What is MMAP?

MMAP:

- Trained Counselors
- Locations across Michigan
- A non-profit group



MMAP, Inc.
Michigan Medicare/Medicaid Assistance Program

MMAP is Michigan's SHIP, the State Health Insurance Assistance Program, and SMP provider.

MMAP works with the Area Agencies on Aging to provide objective health benefit information and counseling, and is supported by a statewide network of unpaid and paid skilled professionals.

How can MMAP help?

A MMAP counselor can help you:

- Understand Medicare and Medicaid
- Compare or enroll in Medicare Prescription Drug Coverage
- Review your Medicare supplemental insurance needs
- Understand Medicare health plans
- Apply for Medicaid or a Medicare Savings Program
- Identify and report Medicare and Medicaid fraud/abuse, or scams
- Explore long term care insurance options

Are speakers available?

Guest speakers can cover many topics:

- Medicare
- Medicaid
- Supplemental insurance
- Prescription drug coverage
- Long term care insurance
- Medicare health plans
- Medicare/Medicaid fraud and abuse
- New Medicare issues

Get involved. Volunteer!

For more information,
contact MMAP at

1-800-803-7174

www.mmapinc.org

RECYCLABLE PAPER

8

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION Accept Second Year Contract Addendum for Senior Services
Legal Assistance Program for FY 10/1/2010- 9/30/2011 for additional funding
from AAA 1-B in the amount of \$38,280 (prior funding was \$36,835).

INTRODUCED BY: Commissioner Susan Rocca, Chair Senior Committee

PRESENTED BY: Angela Willis, Director Senior Services

COMMITTEE/MEETING DATE

Seniors 12-9-10



Advocacy • Action • Answers on Aging

**SECOND YEAR CONTRACT ADDENDUM FOR
FEDERAL AND STATE FUNDING**

Responsible Agent:	Angela Willis	Service:	Legal Services
Phone:	(586) 469-6304	Contract Number:	11-9031-L-02
Minority Contract:	No	Effective Date:	October 1, 2009
Incorporation Status:	Public	Expiration Date:	September 30, 2012
Contract Type:	Expenditure Rate	Service Area:	Macomb

	Federal/State Contract Award	Cash Match	In-Kind Match	Total Match	Unit Rate	Units	Clients
Legal Services	\$38,280	\$7,178	\$2,392	\$9,570	\$13.75	2,785	756

CONTRACT STIPULATIONS

- 1) Submit original cash and in-kind match letters.
- 2) Units, clients and unit rate are to meet or exceed fiscal year 09 levels.

Macomb County Dept of Sr Citizens Svcs agrees to furnish and deliver all supplies and perform all services set forth in the attached contractual agreement; the Area Agency on Agency 1-B's (AAA 1-B) "Request for Proposals and Service Provision Manual for Social and Nutrition Services, Fiscal Years 2010, 2011 and 2012", and the Application for Service Provision for the consideration stated herein within the above stated geographic service area(s) of Region 1-B, to be provided at the site locations identified in the Application for Service Provision for the three-year period of this contract. The rights and obligations of the parties to this contract will be subject to and governed by the provisions as attached.

IN WITNESS WHEREOF, the parties hereto have executed this contract on the day and year last specified below.

SIGNATORIES

Macomb County Department of Senior Citizens Services		Area Agency on Aging 1-B	
By _____		By _____	
Typed Name <u>Paul Gielegem</u>		Typed Name <u>Jan Dolan</u>	
Title <u>Chair, Macomb County Board of Commissioners</u>		Title <u>AAA 1-B Board of Directors Chair</u>	
By _____		By _____	
Typed Name <u>Angela J. Willis</u>		Typed Name <u>Tina Abbate Marzolf</u>	
Title <u>Director, Macomb County Senior Services</u>		Title <u>AAA 1-B Executive Director</u>	
Date _____		Date _____	

(Contract signatures must be of Chairperson/President of Board and Agency Director or comparable authorized officials.)

Paul Gielegem 10/12/10 P. Dolan 10/12/10 _____ _____
 Title Date Title Date Name Date Received

TO: George Brumbaugh, Director
Corporation Counsel

FROM: Dana Lazeechko, Senior Director
Senior Citizen Services

SUBJECT: Contract Program Review Request

Title: Second Year Contract Addendum, FY 10/1/2010 to 9/30/2011. Current
funding from AAA 1-B is \$38,280 for the Legal Assistance Program.

Department: Senior Citizen Services Contact Person: Angela Willis

Date Submitted: 11/01/2010

Telephone No.: 586-466-4545

Status: Check appropriate box

Initial

Revision

Extension

Final

Other (Please Explain Below)

Other Please forward this document to the office below your corresponding office. Finance

Department -- please forward back to Senior Services.

OFFICE OF CORPORATION COUNSEL

Approved *George Brumbaugh*

Date 11-15-10

Rejected _____

Date _____

OFFICE OF RISK MANAGEMENT

Approved *J. Morrison*

Date 11-15-10

Rejected _____

Date _____

FINANCE DEPARTMENT

Approved *[Signature]*

Date 11-15-10

Rejected _____

Date _____

Contract Program Synopsis

*When Rejected Attach Explanation

RECEIVED

NOV 01 2010

CORPORATION COUNSEL

Page 1 of 1

RECEIVED

NOV 18 2010

MACOMB COUNTY
FINANCE

RECYCLABLE PAPER

RESOLUTION NO. _____

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION: accept Collaborative Agreement between Community

Assessment Referral & Education and Macomb County Senior Services.

BACKGROUND:

- o On June 2, 2010, Senior Services' Director was notified that the Department of Human Services' (DHS) funding of \$42,152 for the Grandparents Raising Grandchildren Program was not being renewed. Funding would cease on September 30, 2010. Funding offset the salary of 2 PT Kinship Care Coordinators and 1 PT Typist Clerk I;
- o In June 2010, there was 1 PT Kinship Care Coordinator employed, 1 vacant PT Kinship Care Coordinator and 1 vacant PT Typist Clerk I;
- o On July 6, 2010, the HSCB (Human Services Coordinating Body) created an Ad Hoc Committee / Work Group to "build long term sustainability for this kinship care service within our community";
- o In July, 2010, the Board of Commissioners approved the transfer of funds from the Adult Day Service Program in the amount of \$13,577 to offset the salary of 1 PT Kinship Care Coordinator position until December 10, 2010;
- o On September 30, 2010, funding from DHS for the Grandparents Raising Grandchildren Program ended;
- o In August, the Ad Hoc Committee / Work Group began collaborating with CARE, Inc., (Community Assessment Referral and Education) to fund the Grandparents Raising Grandchildren Program through a community grant with PCN Bank.
- o Funding from CARE for the Grandparents Raising Grandchildren Program will provide:
 - 15 hours per week for a contractual staff person to provide case management and information and referral for grandparents raising their grandchildren in Macomb County (not to exceed 600 hours over the 10 month period);
 - Funding will be provided from January 2, 2011 through October 31, 2011;
- o Macomb County Senior Services will provide:
 - Office space, office supplies and materials required to provide this service with the goal of meeting the needs of grandparents parenting their grandchildren.
- o There is currently 1 PT Kinship Care Coordinator working in the Grandparents Raising Grandchildren Program;

INTRODUCED BY: Commissioner Sue Rocca, Chair, Senior Services Committee.

PRESENTED BY: Angela Willis, Director of Senior Services

COMMITTEE/MEETING DATE

Seniors 12-9-10

**Collaborative Agreement
Between
Community Assessment Referral & Education
and
Macomb County Senior Citizen Services**

Purpose: The purpose of this collaborative agreement is to ensure continued services to grandparents raising their grandchildren in Macomb County.

Community Assessment Referral & Education agrees to provide funding for a 15 hour per week contractual staff person to provide case management and information & referral services for grandparents raising their grandchildren in Macomb County from January 2, 2011 through October 31, 2011 or as long as funding is available through private resources.

Macomb County Senior Citizen Services agrees to provide office space, office supplies and materials required to provide this service with the goal of meeting the needs of grandparents parenting their grandchildren.

It is agreed that either collaborative partner may cancel this collaborative agreement with 30 days notice.

Kathleen M. Rager
CARE Executive Director

Angela Willis
Director of Senior Services

Date: _____

Date: _____

Program Services

	<u>Grandparents/Relative Caregivers</u>	<u>Students</u>
Target population and numbers served	45 low to moderate income (300% of poverty) Grandparents/relative caregivers of young children will receive intense case management services. In addition, a minimum of 100 grandparents/relative caregivers will receive more limited case management/referral services.	Children, ages 5-17 who are low to moderate income (300% of poverty) exhibiting high risk behaviors. In 2008-2009, 34% of were below 300% of poverty.
Recruitment	Grandparents/relative caregivers are recruited through media contacts, agency newsletters, collaborative relationship, the Department of Human Services (foster care) self referred or the community at large.	Children/students are recruited from school districts, are self referred, agency newsletters, media contacts and the community at large.
Existing Services	Currently, grandparents/relative caregivers receive information and referral to services, a monthly support group, limited recreational opportunities including a summer picnic and Holiday Party, newsletter, limited educational programs focused on the needs of grandparents/relative caregivers.	Currently, children/students and their families receive an assessment of their mental health (including alcohol/drug use) needs, referral and assistance in accessing treatment, limited follow up confirming access services have occurred and recommendations (from the assessment) are being followed. Follow up with the school also takes place, if the referral has come from a school.
Additional Services Made Possible by Funding from PNC Bank	<p>A 20 hour per week case manager will develop, with input from the grandparents/relative caregivers, a service plan that will address needs identified in the initial intake. The service plan will address the following family needs:</p> <ul style="list-style-type: none"> • Parenting • Health care • Financial • Legal regarding custody of grandchildren • School readiness and educational success <p>The case manager will act as a mentor encouraging full participation in programs and services that will enable the grandparents/relative caregivers to meet the emotional and social needs of the children.</p>	<p>A full time case manager will develop, with the input of the child/student and parents, a service plan that will address the needs identified in the initial intake. The service plan will address the following needs of the child/student/family:</p> <ul style="list-style-type: none"> • Parenting • Health care • Financial • Legal issues if involved in the Juvenile Court • School retention and educational success. <p>The case manager will act as a mentor encouraging full participation in programs and</p>

		services that enable the child/student to participate in age appropriate, low risk behaviors.
Volunteer opportunities for PNC Bank	Assist at Grandparents Raising Grandchildren events including Holiday Party and summer picnic, and/or provide two educational programs on banking (all seniors in Macomb County will be invited).	Provide financial literacy classes in area middle and high schools, and alternative education programs.

**Grandparents/Relative Caregivers Raising Grandchildren
Levels of Case Management**

- Level I** Grandparents/Relative Caregivers exhibit at least three risk factors
- Level II** Grandparents/Relative Caregivers exhibit at least two risk factors
- Level III** Grandparents/Relative Caregivers express no need/interest in extensive case management services but request information and referral assistance.

Risk Factors

- low to moderate income (less than 300% of poverty)
- grandchildren are under five years of age
- grandparent(s) exhibit negative emotions toward their grandchildren as a result of their own child/children's inability to parent
- grandparent(s) lack adequate parenting skills
- grandchild/children have a special need (developmental delay, physical health
- grandparent(s) need assistance in managing their finances/accessing finance support
- grandparent (s) have significant health problems, themselves.
- grandparent(s) express a need to have assistance in accessing services that will assist in their ability to parent grandchildren ready to success in school and/or achieve school success.

RECYCLABLE PAPER

RESOLUTION NO. _____

FULL BOARD MEETING DATE: _____

AGENDA ITEM: _____

MACOMB COUNTY, MICHIGAN

RESOLUTION: receive and file report from Director.

INTRODUCED BY: Commissioner Sue Rocca, Chair, Senior Services Committee.

PRESENTED BY: Angela Willis, Director of Senior Services

COMMITTEE/MEETING DATE

Seniors 12-9-10

Item #10

Senior Services
12-9-10

MACOMB COUNTY DEPARTMENT OF SENIOR SERVICES

DIRECTOR'S REPORT

Distributed

December 9, 2010

1. **TRENDS:**

i. Growing Senior Consumer Debt:

- i. Department continues to see increase in credit card debt that seniors are unable to pay and results in referrals to bankruptcy attorney, credit counseling and/or letters to creditors. These debts are generally not collectible but result in great stress to the senior.

Issues seniors are dealing with due to credit card debt:

- Stress from harassment and phone calls;
- Stagnant income;
- Increased utility costs;
- Collectible versus uncollectible;
- Living on credit card to pay utility debt;
- Confusion related to aging.

Other stress factors:

- Senior's bank account, with child's name on it, is being garnished;
- Home being refinanced and senior has inability to make monthly payment;
- Paying for Long-Term-Care (prevention of spousal impoverishment);
- Utility Shut-offs is at all time high. 250% increase with multiple utility shut-offs (i.e. heat and electric and water);
- Increase in referrals from emergency service providers / first responders
- Need for chore assistance to continue living in home. Volunteers stretched to their limit;
- Prescription needs increasing in the under age 65 senior;
- Utilizing 21 satellite sites to bring services to seniors.

2. **COUNCIL ON AGING:** Gave department donation of \$800 for utility shut-offs and \$700 for department banner (for use at outreaches and seminars)

3. **PRN (Prescription Resource Network) UPDATE:** A temporary clerk is working in the program until a permanent part time clerk can be hired in early 2011. There was over \$55,000 in medication savings in November.

4. **MEDICARE UPDATE:**
 - i. Medicare D benefits counseling is offered in the department between October 15, 2010 through December 31, 2010.
 - ii. 174 clients were counseled on Medicare D options in the office from October 15 – November 30. More than \$40,000 in Medicare savings was provided. (Savings calculated from 3 of 8 MMAP Counselors);
 - iii. There are currently 6 Trained MMAP Counselors in the office;
 - iv. Medicare D in office appointments has a waiting list due to the high volume of seniors needing benefits counseling assistance;
 - v. Dates of Medicare D enrollment are changing in 2011. New dates are 10/5/2011 through 12/7/2011.

5. **WALK-INS:** 251 walk-ins in November (Excluding Medicare D appointments. A 41% increase over August which was 105 walk-ins).

6. **CALLS INTO CALL CENTER:** 4,757 calls came through the department Call Center in November (264 calls per day).

7. **WEBSITE:**
 - i. 7,023 website hits in November;
 - ii. Affordable Care Act (information available on website in January);
 - iii. Adult Day Service Online Client Screening Application (available on website in January).

**Macomb County Department of Senior Citizen Services
Year to Date Cost Savings for Seniors
October 2010**

48005												
48015									\$400.00			
48021												
48026		\$1,212.00							\$1,200.00			
48035		\$2,100.00						29.99	\$4,200.00			
48036									\$4,200.00	\$667.00		
48038							\$3,470.40	89.97	\$400.00	\$81.00		
48042												
48043	\$200.00			\$183.00				59.98	\$2,000.00	\$51.00		
48044					\$1,273.00				\$400.00			
48045				\$701.35	\$1,181.00		\$3,470.40		\$2,400.00	\$31.00		
48046												
48047							\$29.00		\$1,200.00			
48048					\$1,189.00							
48050												
48051												
48082												
48085												
48086					\$576.00				\$800.00			
48080								29.99				
48081												
48082									\$400.00			
48088												
48089									\$400.00			
48090												
48091												
48092												
48093							\$3,254.00					
48094												
48095												
48096												
48310												
48311												
48312												
48313												
48314												
48315									\$400.00			
48316									\$400.00			
48317												
48318												
TOTAL:	\$200.00	3,312.00	0.00	\$864.35	\$4,229.00	\$3,283.00	\$6,940.80	209.93	\$18,800.00	\$830.00	\$38,669.06	
YTD TOTAL											\$422,807.37	



Appendix IX: Estimate of Income for Households with a Householder 65 Years of Age and Over

Geography	Total Households	Less than \$10,000	\$10,000 to \$14,999	\$15,000 to \$24,999	\$25,000 to \$34,999	\$35,000 to \$49,999	\$50,000 to \$74,999	\$75,000 to \$99,999	\$100,000 to \$149,999	\$150,000 to \$199,999	\$200,000 and over	Median Household Income
United States	22,817,149	2,291,706	2,691,236	4,321,639	3,235,047	3,432,969	3,215,542	1,540,871	1,237,249	403,741	447,149	\$31,185
Michigan	803,263	88,216	86,423	167,264	131,206	136,105	112,781	46,919	33,671	9,966	10,712	\$30,787
7 County Region	367,679	32,326	35,464	71,394	56,282	60,704	55,355	24,967	19,445	6,060	6,282	n/a
Livingston County	10,690	413*	711*	1,924	1,480	2,073	1,975	982	685*	243*	204**	\$40,853
Hemlock Township	1,167	0**	99**	158**	152**	278*	246*	81**	97**	39**	17**	\$44,717
Macomb County	71,838	5,383	6,714	13,309	12,508	12,725	11,111	4,443	2,544	640*	461*	\$31,280
Chesterfield Township	1,808	59**	166**	497**	228**	381*	294*	59**	51**	14**	59**	\$33,231
Clinton Charter Township	9,807	851*	919*	2,237	1,671	1,640	1,518	469*	291*	156**	55**	\$29,280
Eastpointe City	3,022	306**	500**	736**	515**	334*	285*	111**	105**	0**	0**	\$24,136
Harrison Charter Township	2,077	106**	202**	351*	380*	275*	291*	275**	115**	44**	38**	\$34,979
Macomb Township	3,369	91**	157**	592*	689*	659*	767	301*	73**	40**	0**	\$36,164
Roseville City	4,434	407*	566*	1,030	800	784*	582*	147**	118**	0**	0**	\$26,871
St. Clair Shores City	6,604	623*	698*	1,976	1,739	1,648	1,106	544*	172*	33**	65**	\$30,007
Shelby Charter Township	5,262	321*	348*	1,046*	675*	915*	948	519*	359*	40**	91**	\$38,145
Sterling Heights City	10,423	594*	745*	2,056	2,016	1,964	1,657	804*	483*	92**	12**	\$33,637
Warren City	13,863	1,140*	1,259	2,876	2,449	2,714	2,385	627	333*	67**	33**	\$31,321
Washington Township	1,659	112**	61**	277*	157*	297*	301*	192**	140**	75**	47**	\$47,070
Monroe County	11,448	673*	955	2,469	2,294	2,216	1,651	557*	489*	84**	56**	\$31,918
Bedford Township	2,746	86**	269*	768	569*	568*	311*	81**	64**	17**	15**	\$28,268
Frenchtown Township	1,458	95**	118**	336*	264*	326*	213**	78**	28**	0**	0**	\$31,895
Monroe City	1,709	161**	240**	410*	299*	195*	171*	65**	130**	23**	15**	\$26,359
Oakland County	90,694	6,021	7,626	14,430	12,512	14,054	15,122	7,948	7,132	2,624	3,135	\$39,248
Auburn Hills City	1,048	101**	95**	129**	243*	162**	254*	64**	0**	0**	0**	\$34,185
Bloomfield Charter Township	4,891	114**	112**	288*	288*	650*	912*	562*	767*	468*	730*	\$78,393
Commerce Charter Township	2,025	54**	87**	408*	280*	465*	361*	156**	198*	16**	0**	\$42,886
Farmington Hills City	7,259	402*	557*	1,210	783*	1,098	1,205	965	637*	167**	235**	\$43,452
Ferndale City	1,253	71**	292**	342*	152**	93**	165**	92**	46**	0**	0**	\$21,676*
Highland Charter Township	990	68**	87**	148**	55**	262**	182**	64**	65**	34**	17**	\$38,577
Independence Charter Township	2,003	96**	146**	312*	241*	275**	426*	189**	180**	58**	68**	\$44,693
Madison Heights City	2,823	470*	551*	439*	488*	297*	352*	228**	0**	0**	0**	\$24,038
Novi City	3,172	113**	220**	579*	436*	426*	751	274*	254*	103**	16**	\$42,047
Oak Park City	1,942	366*	231**	370*	169**	277*	257**	138**	114**	0**	0**	\$24,570*
Onon Charter Township	1,688	83**	206**	272*	466*	147**	193**	187**	70**	0**	64**	\$30,650
Pontiac City	3,558	420*	512*	865*	563*	532*	369*	188**	47**	18**	44**	\$24,775
Rochester Hills City	4,968	243**	415*	648*	674	703*	814	623*	514*	180**	154**	\$46,657
Royal Oak City	5,149	364*	542*	978	731*	824*	853	248*	402*	49**	158**	\$33,977
Southfield City	7,436	620*	624*	1,077	1,103	1,237	1,063	614*	794*	144**	162**	\$37,010
Troy City	6,110	403*	508*	817*	823*	962	1,275	479*	565*	147**	141**	\$43,093
Waterford Charter Township	5,634	431*	401*	1,246	886*	1,218	807*	361*	200*	65**	19**	\$32,799
West Bloomfield Charter Twp	6,182	152*	250*	665	703*	853*	1,210	513*	830*	369*	43**	\$53,138
White Lake Charter Township	1,743	133**	61**	381*	219*	437*	229*	95**	123**	51**	14**	\$37,714
St. Clair County	13,432	1,013	1,310	2,894	2,409	2,216	2,053	687	517*	198*	135**	\$31,368
Port Huron City	2,722	557*	481*	811*	242*	369*	322*	142**	38**	27**	16**	\$20,236
Washtenaw County	18,994	1,184	1,362	3,014	2,370	2,680	3,142	1,925	1,723	826	768	\$43,259
Ann Arbor City	5,931	418*	336*	763*	565*	733*	946	506*	770	425*	469*	\$53,792
Pittsfield Charter Township	1,215	107**	222*	238**	201*	124**	210*	118**	79**	47**	66**	\$41,792*
Ypsilanti City	1,026	126**	154*	251*	61**	115**	119**	77**	63**	50**	0**	\$24,444*
Ypsilanti Charter Township	2,703	210**	304*	571*	405*	461*	396*	206**	95**	43**	10**	\$31,370
Wayne County	150,673	17,639	16,786	31,354	22,705	24,140	20,301	8,423	6,355	1,445	1,523	\$28,775
Allen Park City	3,245	241**	227*	620*	433*	910	565*	118**	81**	18**	34**	\$35,793
Brownstown Charter Township	1,259	48**	97**	251**	261*	251*	192*	108**	51**	0**	0**	\$34,494
Canton Charter Township	3,527	206*	222*	620*	496*	566*	826	248**	239*	85**	19**	\$39,886
Dearborn City	8,214	867*	978*	1,723	946	1,366	1,149	517*	318*	105**	205*	\$29,667
Dearborn Heights City	6,367	417*	718*	1,223	1,224	1,046	979	402*	280*	55**	43**	\$32,756
Detroit City	58,377	10,888*	8,051*	12,198	8,068	7,799	6,139	2,733	1,810	353*	338*	\$23,041
Garden City City	2,841	186**	244*	500*	474*	617*	496*	161**	129**	0**	29**	\$35,268
Hamtramck City	1,063	272*	209*	310*	100**	92**	39**	41**	0**	0**	0**	\$16,973
Inkster City	2,033	298**	358**	193**	371*	329*	300*	165**	38**	15**	16**	\$28,793
Lincoln Park City	3,045	221*	299*	680*	596*	736*	356*	79**	52**	16**	0**	\$29,671
Livonia City	9,852	495*	612*	2,108	1,442	1,932	1,762	706*	688	69**	36**	\$36,955
Northville Township	2,165	71**	100**	409*	277*	1,311	390*	234*	256*	59**	136**	\$49,771
Plymouth Charter Township	2,754	73**	196*	452*	622**	344*	475*	267*	262*	36**	17**	\$35,444
Redford Charter Township	3,868	265*	224*	1,127	683*	708	558*	170**	127**	26**	0**	\$28,651
Romulus City	1,072	90**	196**	236*	222**	163**	97**	14**	18**	0**	36**	\$25,299
Southgate City	3,708	248*	585*	842*	761*	616*	419*	170**	65**	0**	0**	\$26,780
Taylor City	4,795	283*	488*	1,072*	807*	773*	985	191**	129**	33**	64**	\$31,601
Van Buren Charter Township	1,197	63**	88**	266**	105**	284*	236**	32**	96**	15**	12**	\$37,149
Westland City	7,576	299*	1,048*	1,770	1,379	1,457	1,045	303*	232**	43**	0**	\$29,082
Wyandotte City	2,635	289*	278*	887*	342*	394*	247*	147**	37**	14**	0**	\$22,320

Source: United States Census Bureau American Community Survey 3 Year Estimates (2005-2007), Tables C19.37 and B19.49, Summary Levels 10, 40, 50, 60

Note 1: Income estimates are for a 12 month period and are adjusted to 2007 dollars

Note 2: CV <15 = reliable data, CV 15-30 = somewhat reliable data, use with caution, CV >30 = unreliable data, no not use

n/a = not available

MACOMB COUNTY
DEPARTMENT OF SENIOR CITIZEN SERVICES

2010 MONTHLY COMPARISON CHART
(Reflects Client Services)

November 1, 2009 - October 31, 2010

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	TOTAL
TITLE III OUTREACH													
Total Clients	408	415	165	355	462	1,481	673	2,221	424	770	395	2725	10,494
Total Services	2,724	2,422	613	721	946	274	2,060	1,314	2,378	4,113	3,236	1,070	21,871
Total Unduplicated Clients	n/a	2,874	n/a	n/a	462	250	n/a	722	n/a	n/a	312	2,725	7,345
Taxes	7	34	32	174	205	109	19	14	16	0	20	2	632
*Units (totalled Quarterly)	n/a	967.5	n/a	n/a	836	n/a	n/a	1,366.25	n/a	n/a	1,589	n/a	4,759
*Savings to Seniors (# of Units x \$75/hr)	n/a	72,562.50	n/a	n/a	\$62,700.00	n/a	n/a	\$102,468.00	n/a	n/a	\$119,175.00	n/a	\$356,905.50
TITLE III COUNSELING:													
Initial Contacts*	7	3	26	5	5	3	3	8	7	3	2	5	77
Sub. & Other Contacts*	23	24	0	27	25	25	24	28	24	28	21	24	273
Groups	17	14	24	18	26	15	19	24	28	27	8	24	244
Total	47	41	50	50	56	43	46	60	59	58	31	53	594
*Savings to Seniors (# of units x \$90/hr)	\$10,410.00	\$10,305.00	\$8,572.50	\$11,070.00	\$10,995.00	\$7,920.00	\$9,660.00	\$9,832.50	\$5,310.00	\$5,220.00	\$5,987.50	\$9,697.50	\$104,990.00
PRN PROGRAM:													
New Clients Enrolled	1	0	1	2	3	5	4	5	6	4	6	2	39
PRN Monies Collected	\$0.00	\$0.00	\$50.00	\$775.00	\$675.00	\$100.00	\$50.00	\$400.00	\$150.00	\$25.00	\$125.00	\$50.00	\$2,400.00
Client Medication Savings	\$43,961.68	\$41,386.00	\$34,935.43	\$26,870.26	\$42,187.53	\$41,674.04	\$45,712.35	\$32,993.27	\$40,326.06	\$36,656.14	\$37,622.73	\$44,354.42	\$468,879.91
ADULT DAY SERVICE													
North Site Clients Served	31	24	23	22	23	24	26	25	27	28	27	23	303
South Site Clients Served	27	30	29	30	30	28	29	28	29	28	28	29	346
CENTER SERVICES:													
Total Calls Handled by Department	5,005	4,538	4,312	4,771	4,128	4,196	5,047	6,119	5,861	6,165	5,949	4,987	61,068
Walk-ins	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	105	150	157	412
FOOD PROGRAMS:													
Project Fresh / Clients Served	n/a	n/a	n/a	n/a	n/a	n/a	n/a	97	115	96	1	n/a	309
Project Fresh / Value of Food Received	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$1,940.00	\$2,300.00	\$1,920.00	\$20.00	n/a	\$6,180.00
Focus Hope / Clients Served	36	36	36	36	36	36	36	36	36	36	36	36	432
Focus Hope / Value of Food Received	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$2,475.00	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$1,800.00	\$22,275.00
Commodities / Clients Served	47	47	40	40	45	47	47	47	47	47	47	47	548
Commodities / Value of Food Received	\$840.00	\$840.00	\$600.00	\$600.00	\$675.00	\$840.00	\$840.00	\$840.00	\$840.00	\$840.00	\$840.00	\$840.00	\$9,435.00
WEBSITE VISITORS	4,264	4,438	5,154	4,757	5,948	5,186	6,009	6,991	7,697	8,097	7,747	7,393	74,681
LEGAL ASSISTANCE PROGRAM:													
Persons Assisted	146	168	129	216	252	180	140	208	184	207	229	216	2275
Walk-ins	26	22	18	25	36	23	25	43	25	22	28	21	314
Files Opened	0	1	3	0	0	0	5	13	3	3	13	7	48
Files Closed	2	1	1	0	0	1	4	0	5	3	4	1	22
Presentations/Persons Attending	0 / 0	0 / 0	0 / 0	0 / 17	0 / 0	1 / 140	0 / 0	0 / 0	1 / 186	0 / 1 / 26	0 / 0	0 / 0	4 / 369
*Units (Totalled Quarterly)	n/a	2455	n/a	n/a	2,455	n/a	n/a	2,455	n/a	n/a	2,455.00	n/a	9,820.00
*Savings to Seniors (# of Units x \$135	n/a	\$331,425.00	n/a	n/a	\$331,425.00	n/a	n/a	\$331,425.00	n/a	n/a	\$331,425.00	n/a	\$1,325,700.00